



A Tradition of Excellence in **UTILITY BILLING**

One Source. Endless Possibilities

Water | Gas | Electric

We offer a complete suite of billing and back-office management software solutions and services.



WE LOOK IN THE FUTURE

A New Generation of Utility Billing Software

AVR INC

A TRUE INDUSTRY PIONEER

With over 60 years of experience, AVR provides the very best in software and services for the utility business. We serve organizations that are among the largest in the trade, all the way to small privately held utilities of less than 250 connections.



WHO WE ARE

We have always been dedicated to keeping customer service personal. Our people are the heart of our business, and we are here to serve you. We offer a full portfolio of products and services you can choose from to fit your individual needs. Our mission is to keep your billing operations running smoothly so you can focus on other areas of your business.



**The Ultimate Hands-On
Customer Care**



**Robust, Dependable
Software Solutions**



**Future-Proof Technology
for the Decades to Come**



**Reliable Services Tailored
to Your Workflows**

WHAT WE DO

- **UTILITY BILLING SOFTWARE**
- **e-BILL PRESENTMENT & PAY PORTAL**
- **MANAGED BACKOFFICE ADMIN.**
- **MOBILE METER READING**
- **BILL PRINTING & MAILING**
- **MOBILE WORKORDER**
- **CONTACTLESS PAYMENTS**

OUR SOFTWARE

WHAT WE CAN DO



Our philosophy is simple: We listen to our clients' needs and we create the innovative products that meet them.

METER READING **WORK ORDER** **PAYMENTS** **UTILITY BILLING**

We built this industry's most comprehensive, reliable software suite for billing and back-office management. Utilities across North America - and internationally - rely on AVR's software to power billing applications. We can convert a single billing and accounting function, or your entire system, to a more efficient AVR application or package in a way that guarantees system integrity and protects your data and customer service levels.





UNLEASH THE POWER OF **uVisionPLUS**

Introducing, a cloud based solution that provides you the stability to run your billing cycles smoothly and efficiently, from start to finish. Built with a user-friendly dashboard, navigate the full suite of customer care functions easily with unlimited sessions.



WORK ORDER



Available via desktop and mobile, **uManage™** allows the user to create, manage and close out work orders. This includes a browser that makes filtering, sorting, dispatching, managing, printing, analyzing and reporting work orders.



METER READING



uRead™ brings you the very latest in mobile technology to the utility billing industry. Using inexpensive, off-the-shelf hardware such as smartphones and tablets, **uRead™** customers have an enterprise class solution to equip their fleet while keeping meter reading costs low.



PAYMENTS



AVR offers multiple forms of payment for your customers to pay their bills. Including: Credit Card, ACH/Bankdraft, QR Code and many more! Some products make the bank deposits too! We make it convenient for them while saving you time and expense.



uVisionPLUS™

- Robust Reporting Engine
- Unlimited Users
- Cloud Hosted Software
- Modern Dashboard
- Unlimited Sessions
- No Servers Required
- Side Bar Menu
- User Friendly Software



UTILITY BILLING - **uVisionPLUS**

The screenshot displays the uVisionPLUS utility billing dashboard. At the top, there is a navigation bar with tabs for Customer Care, Billing, Payment, Meter, Work Orders, Reporting, and media (23). Below the navigation bar, there is a search bar and a sidebar menu on the right. The main content area is divided into sections for Customer Details and Account Information. The Customer Details section includes fields for Service Address, Delivery Pt, Name, Address, City, State, Zip, Zip Plus 4, Email, Residence Phone, and Business. The Account Information section includes fields for Account Status, Account Type, Connect Date, Days To Bill, and various checkboxes for account options like Tax Exempt, Temporary No Penalty, Permanent No Penalty, Rent, and Exclude from PostNet Verification. At the bottom of the form, there are buttons for Edit, Save, and Refresh.

OUR SERVICES

BRINGING YOU THE BEST SOLUTIONS



We improve your performance with a comprehensive line of focused professional services. We offer all the services today's economically progressive governments need and you get it all from one single reliable source.



IMPLEMENTATION IS SIMPLE We bridge your old and new solutions in a way that's efficient, organized and safe. Because of the extensive research and planning we perform upon engagement, we know what resources we'll need to convert your data - not just for use in your new AVR solution but also for the long term benefit of your organization. From providing a few technical specifications to full-service turnkey system implementation, we launch our solutions in a way that's affordable and comfortable.

PRINT PRODUCTION

Bill Printing and Mailing Services

- Professional Color Statement
- Accurate and Rapid Delivery
- Easy to Read and Understand
- Includes Return Envelope
- QR Code Included in Statements



Capability. Convenience. Credibility

AVR gives you the keys you need to open up new possibilities for your business's success in the utility industry.

PRINT PRODUCTION

Trust the Industry Experts - Outsource to AVR



Operational requirements are very demanding of your time, costs and resources. Instead of you manually processing statements in your office, you simply send us your files and AVR will process, print and mail all your statements directly to your customers.

MANAGED BACKOFFICE

Data Processing and Bill Posting

- ✓ Delinquent Letters & Door Tags Assistance
- ✓ Access Reports to Help Balance Bank Statements
- ✓ Faster Deposits Than In-House Processors
- ✓ More Cost Effective Than Billing In-House
- ✓ All Payments Are Checked & Balanced
- ✓ Customizable Services to Fit Your Needs



AVR offers a full range of services, throughout the billing cycle. Bank deposits are made daily and we process your customer's payments and post them for you. Our experienced staff streamlines the posting process for you, assuring you peace of mind and accuracy.



SERVING THE INDUSTRY FOR OVER 60 YEARS

Address

12332 Cutten Road, Houston, TX 77066

Phone

713.523.1623 Tol. 855.876.0801

www.avrub.com

sales@avrub.com