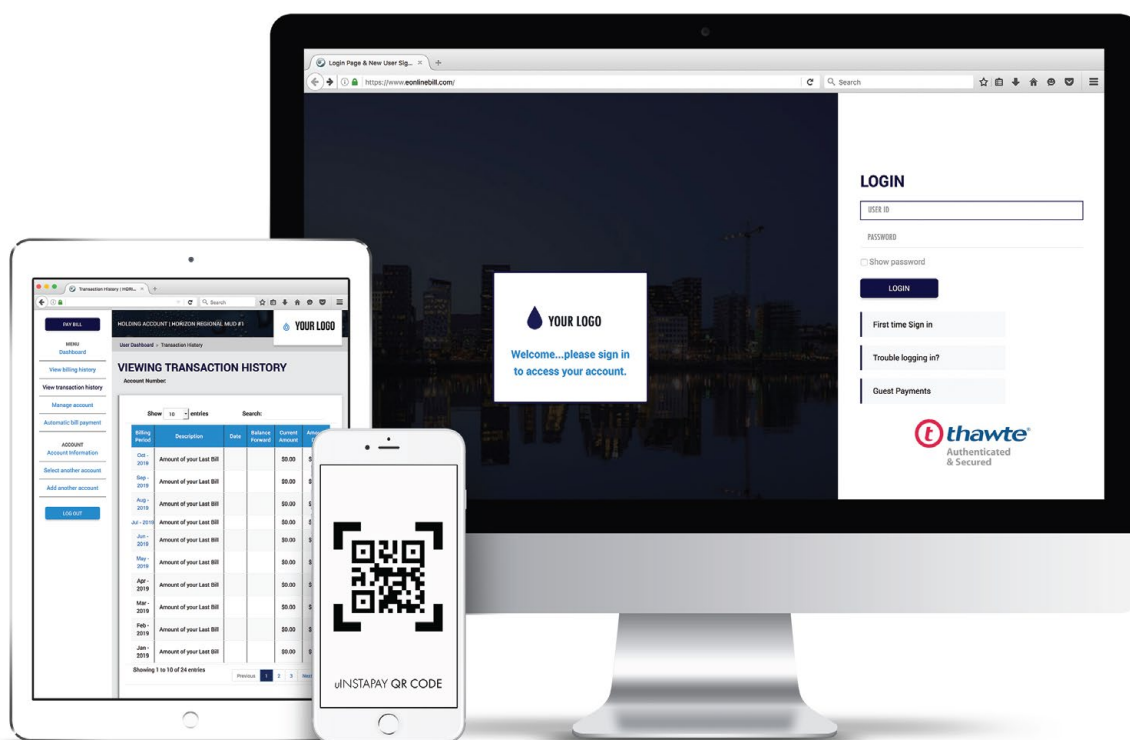# uVision Online e-Bill Presentment & Payment Portal
SECURE AND CONVENIENT TO YOU, AS IT IS TO YOUR CUSTOMERS

The uVision Online e-Bill Presentment and Payment Portal gives your customers the option to access their account through an online customer portal website.

Customers Can Go Online To:

- **Pay by Credit Card, Check or QR Code At Anytime, Available 24/7** Mobile payments can be made by any smartphone or tablet so the customer can pay their bill from anywhere.

- **View and Print Statements, Billing History and Verify if a Payment Has Been Made or Not** Reduce number of calls and requests from online bill payers and customers asking for details on their account.

- **View Real Time Reporting** Credit cards are instantly validated, easy to access, view and the customer's online payments can be seen.

- **View eNotices** Our eNotices keep you up to date and aware of your accounts status.

- **Sign Up For Recurring ACH or Credit Card Payments** Automatic, never miss a payment or worry about late fees.

- **Sign Up For Paperless and Email Alerts** Statements and alerts delivered to your inbox.

+ Interactive Voice Response (IVR)

IVR is an automated telephone system that interacts with callers and allows them to enter their account information and hear current or historical data, about their usage. The customer can make a payment via ACH or by Debit/Credit Card, without the need for a live agent 24/7. The caller can receive the prompts in either English or Spanish.

BENEFITS

- Zero liability of personal information compromised

- Increases inbound capacity (unlimited call capacity)

- Decrease live agent calls up to 60%

- 24/7 telephone account access for customers

+ Instapay (QR Code)

InstaPay™ enables your customers to pay their bills in less than 30 seconds, beginning with a simple scan of a QR code printed right on their bill. Electronic (paperless) customers also receive an InstaPay™ link in their electronic bill notification messages.

What's more, every customer can choose to activate AutoPay with ONE SINGLE TOUCH while using InstaPay™. From that point on, there's no need even to invoice the customer ever again—future bills will be automatically charged to the credit card on file! Customers who choose one-touch instant AutoPay activation become faithful payers with zero administrative overhead and no statement delivery costs.

Scan code with mobile device

For More Information, Please Contact Us: (855) 876-0801 or sales@avrub.com